# CITIES, HEALTH AND WELL-BEING NOVEMBER 2011

York Y. N. Chow

Secretary for Food and Health, Hong Kong Government

Designing Health and Well-Being in Hong Kong



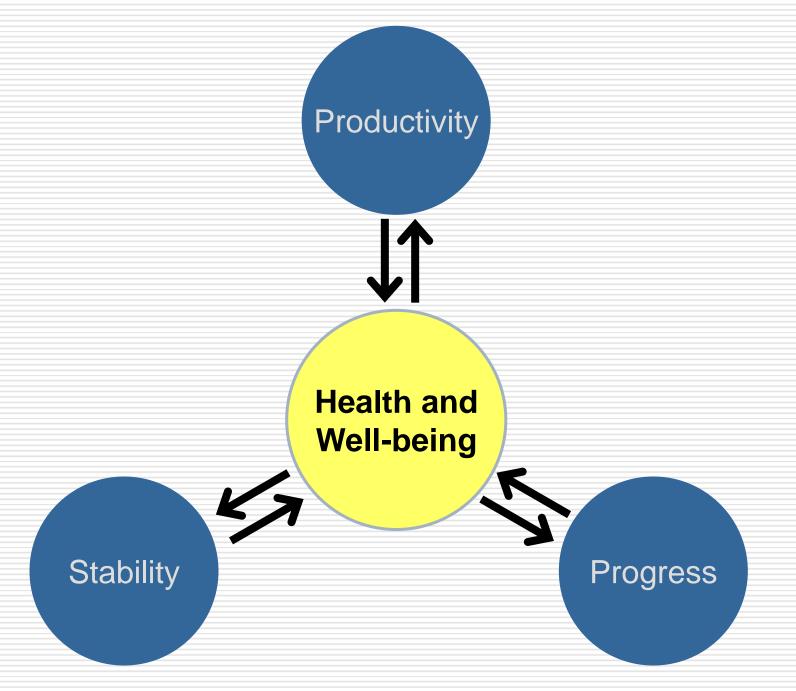
# Designing Health and Well-being in Hong Kong

Dr York Chow

Secretary for Food and Health

Hong Kong Special Administrative Region Government

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#### **■** Well-being:

- Safe
- Caring
- Human right
- Fair

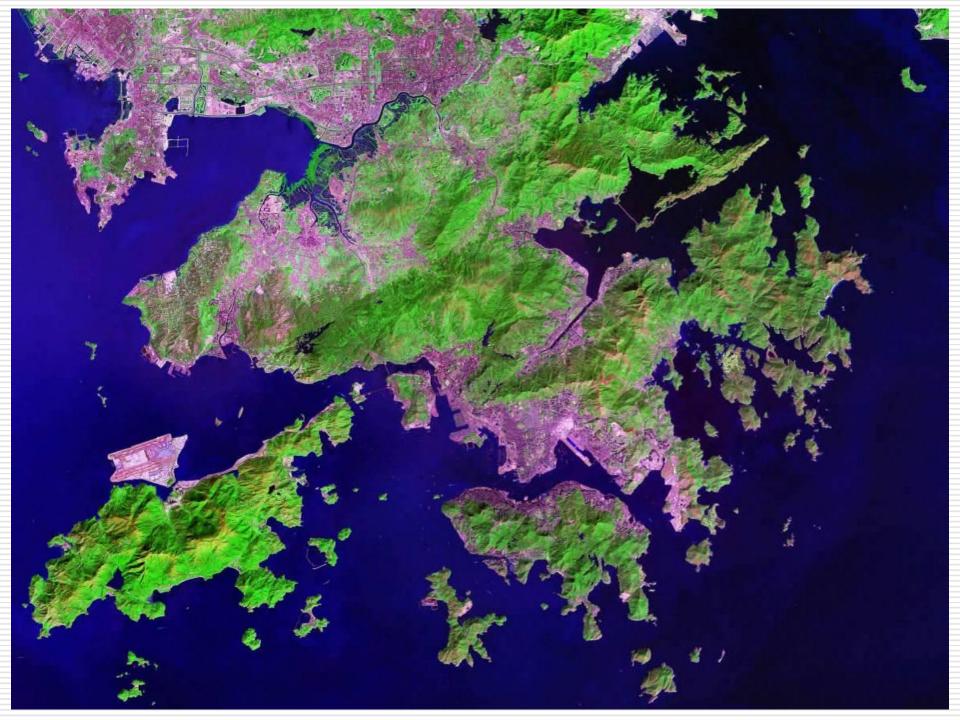
#### Health:

- Physical
- Mental
- Public health
- Healthcare









#### Objectives in public health

- Lower environmental risk
- Lower infectious diseases
- Health data
- Preventive health
- Health education







#### **Public health**

- Centre for Health Protection
- Centre for Food Safety
- Vaccination policy and programme
- Disease surveillance
- Regulations
- Health promotion / information







### Objectives in healthcare

- Robust public system
  - Equity of access
  - Safety net for all
- International standard
- Professional expertise
- Professional ethics
- Private service for choice
- Sustainable financing







#### **Hospital Authority**

#### Priorities:

- 1. Care for poor and needy
- 2. Emergency
- 3. High risk, high cost, high tech
- 4. Nurturing of healthcare professionals









#### **Healthcare** service



#### **Primary care**

(Western medicine, Chinese medicine, Dental health)

public 30%: private 70%



#### **Hospital care**

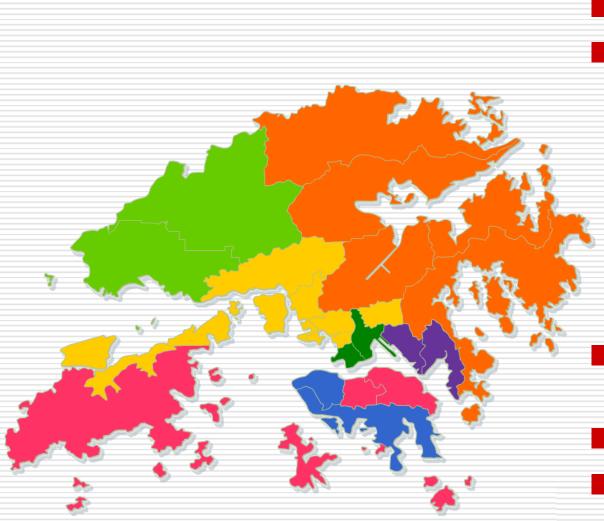
public 90%: private 10%



#### **Tertiary care**

(Specialised centres) public 100%

# Healthcare service planning



- 7 clusters
- Each cluster:
  - Primary care
    - Acute hospital (A&E, essential specialities)
    - Extended care
    - Convalescent care
    - Rehabilitation
- Specialised service
- Mental health
- Tertiary centres

### **Acute hospitals**

Queen Elizabeth Hospital





Queen Mary Hospital

# Rehabilitation hospitals

Kowloon Hospital





Tai Po Hospital

# **District hospitals**

Tseung Kwan O Hospital





Pok Oi Hospital

# Manpower planning

- Quality and quantity
- Continuous education
- Accreditation
- Professional boards and councils







#### Service design

- Patient-centred
- Standardised facilities and equipment
- Drug formulary
- Clinical audit
- Sentinel event reporting / public transparency







#### Healthcare financing

- High subsidy for public services (97%)
- Cost control / fee standardisation
- Recurrent funding on public health: up from 15% to 17% in last five years







#### Challenges

- Demand for greater capacity
- Long waiting time
- Cost control
- Unbalanced public/private market







### Enhance private service development

- Healthcare vouchers
- Subsidised vaccination programme
- Public/private partnership
- Unify hospital accreditation
- e-Health
- Hospital land policy







#### Hospital accreditation scheme

- All public and private hospitals
- Australian Council on Healthcare Standards





# e-Health sharing system

- Territory-wide e-Health record
  - Improves healthcare
  - Enhances referral and communication
  - Facilitates audit and quality
  - Supports research and reporting
  - Protects privacy







# Supplementary health financing

- Health Protection Scheme
  - Voluntary medical insurance
  - Government to set standards and regulate
  - Public subsidy → Sustainable coverage
  - Enhance private hospital development and regulation





#### **Conclusions**

- Healthcare design is a complex process
- Control:
  - Market
  - Manpower and expertise
  - Professional ethics
  - Essential and basic services
  - Financial sustainability









# Thank you

